



MICHIGAN WEST SHORE NURSERY, LLC.

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January 11, 2008

Ed Wiers
Northland Express Transport
11288 U.S. 31
Grand Haven, MI 49417

Dear Ed, and the Northland Staff,

We would like to take a moment to express our appreciation for all that Northland Express does for Michigan West Shore. We have been very satisfied with the service we have received over the many years that we have done business together. With the challenges of our seasonal business it is great to have a company like Northland that understands our business. We rely heavily on your expertise in transportation to meet the needs of our customers.

The drivers that haul for us are professional, easy to work with, and do a great job representing our company. You often provide the same carriers that haul our products throughout the shipping seasons. This makes the delivery process go that much smoother because they are already familiar with our customers, and our delivery policies.

The staff at Northland is very easy to work with. We have worked with different staff members over the years, and each one is very professional. Any time there is a problem they are quick to find a solution and get the problem taken care of.

We thank you for your services, and appreciate all that you do.

Sincerely,

Bill Palmbos
Transportation Manager
Michigan West Shore Nursery, LLC

